

Refund Policy

arihantinfotech.in

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1. Overview

At Arihant Infotech, we strive to deliver high-quality IT products and services. This Refund Policy outlines the conditions under which refunds may be granted. Please read it carefully before making a purchase.

2. Refund Eligibility

You may be eligible for a refund if:

- The service was not delivered as described or agreed upon.
- A technical issue caused by us prevented you from accessing the service.
- A duplicate payment was made by error.
- A refund request is submitted within **7 days** of the purchase date.

Tip: To initiate a refund, contact us within 7 days of your purchase with your order details and reason.

3. Non-Refundable Cases

Refunds will **not** be issued in the following cases:

- The service has been fully delivered and accepted.
- Refund is requested after 7 days of purchase.
- The issue was caused by the client's own actions or third-party interference.
- Digital products that have been downloaded or accessed.
- Custom development or project work that has already commenced.

Note: Subscription-based services cancelled mid-cycle are not eligible for a prorated refund unless stated otherwise in the service agreement.

4. Refund Process

Once a refund request is approved:

- Refunds will be processed within **7–10 business days**.
- The amount will be credited to the original payment method.
- You will receive a confirmation email once the refund is initiated.

5. Cancellations

You may cancel a service before it has been initiated or delivered. Cancellations made after work has commenced may be subject to a partial charge based on work completed.

6. Contact Us

For refund requests or queries, please reach out to us:

Arihant Infortech

Website: arihantinfotech.in

Email: info@arihantinfotech.in